



*Chalet*  
SCHMITTEN 102

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WELCOME  
HERZLICH  
WILLKOMMEN

ENJOY YOUR STAY

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**CHALET SCHMITTEN 102**

**PROPERTY ARRIVAL INFORMATION**



## PROPERTY ARRIVAL INFORMATION

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**CHALET SCHMITTEN 102** - Schmittenstrasse 102, Zell am See, 5700 Austria  
GPS coordinates: Latitude 47.326858 Longitude 12.773763

# Welcome!

We would like to wish all our guests a pleasant and relaxing stay.

**COVID 19:** We have taken extra precautions to ensure that your health is prioritised. We are following safety protocols as directed by local authorities, using cleaning chemicals effective against the Coronavirus and linen, towels and laundry all washed in accordance with the guidelines. Our property is disinfected between guests and hand sanitizer supplied for your use during your stay.

**ARRIVAL:** from 16.00. Our property host will arrange to meet with you at the property to show you around and explain some of the features.

**PHYSICAL DISTANCING:** Should you prefer contactless self check-in, check-out please notify the host to arrange an alternative welcome arrival.

**LATE ARRIVAL:** after 22.00, key collection is by self check-in.  
Please telephone 1 hour prior to your arrival. If you are running significantly late please call to receive the secure key code.

**PROPERTY HOST:** 0664 9962 2863

Our property host is responsible for the general maintenance and management of the property and is your direct local contact during your stay.

**LOCATION:** The chalet is located at the top of Schmittenstrasse opposite the Schmittenbergbahn lifts. The driveway ON THE RIGHT opposite the parking sign P1, turn right onto the gravel drive and continue over the small wooden bridge, the house is directly ahead of you.

**HOUSE KEY:** One key for the house and one for the ski store. You will either be given these by our host on arrival or from the key lock box if self check-in is preferred.

The key lock box is located to the left of the door to the ski store. You will be given you the code prior to your arrival. Please do not change the access code.

■ ■ ■ [www.chalet-alp-lux.com](http://www.chalet-alp-lux.com) ■ ■ ■

Chalet Alp Lux by Heslop GmbH  
Schmittenstrasse 102  
5700 Zell am See | Austria

UID-Nr.: ATU 71694749 | FN: 454334 p  
Telephone: +43 664 548 6062  
Email: [stay@chalet-alp-lux.com](mailto:stay@chalet-alp-lux.com)

Bankverbindung: Raiffeisenbank Bruck-Fusch-Kaprun  
IBAN: AT39 3501 2000 0121 6027  
BIC: RVSAAT2S012



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**PARKING:** You can park anywhere on the driveway after you pass over the bridge, Please do not park on the bridge or on the adjacent piece of land beforehand. It is easier to reverse out of the driveway especially in wintery conditions. In winter make sure you carry snow chains. It is a legal requirement in Austria during the winter months.

**SMOKING:** The house is strictly a no smoking zone, this also applies to e-cigarettes. If you are a smoker, please enjoy your cigarette outside with a view of the mountains and some wonderful Austrian fresh air. Please make sure all cigarette ends are extinguished properly and disposed of along with the ashes.

**PETS:** are not permitted

**LOGS:** Fire wood should have been left for your use. Please enjoy the use of the fire pit.

**BATHROOMS:** All should be kept as dry as possible to avoid damage to the adjacent wooden floors and doors. On arrival, all toilet facilities will have a supply of toilet paper.

**INTERNET:** There is free Internet in the chalet. The internet can be accessed by choosing the network WIFI\_Heslop the access code is noted in the chalet Any problems please call your local host!

**TELEVISIONS:** Please enjoy the use of the smart televisions and be sure to log out from any accounts such as Netflix or Amazon prior to departure.

**SONOS:** Please enjoy the use of the Sonos speaker during your stay. You will require the Sonos app to use it.

**XBOX:** Please enjoy the use of the machine.

Guest account: Schmitten102@outlook.com Password: Chalet Alp Lux

**NESPRESSO MACHINE:** There is a Nespresso coffee machine in the kitchen for your use. Please only use Nespresso compatible pods to avoid any damage.

**KITCHEN:** Please use only the pots and pans provided. Dishwasher tablets are provided and can be found under the sink. The following basic supplies are also provided in the kitchen;

- Washing up liquid and cloths
- Bin Bags
- Food wrap, plastic and foil
- Black tea and coffee
- Sugar
- Salt and pepper
- Olive oil

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**HEATING:** Please do not adjust the main heating controls, each wall mounted heater temperature can be adjusted by turning the dial. Please do not turn off the heaters.

**AIRING:** Please open the windows for 5 minutes every day to air the chalet, this also allows the central heating to work more efficiently.

**GROCERIES:** We offer a grocery service, please contact the host.

**LAUNDRY:** You have the use of the washing machine and the dryer in the laundry. Please use the wash capsules provided. There is also an Iron and clothes airer.

**CLEANING:** Dirty dishes are to be packed into the dishwasher and switched on prior to departure. Pots and pans are to be washed.

**RUBBISH/RECYCLING:** There are two bins in the house, please use one for rubbish and one for recycle. There are three large bins outside, their use is clearly marked. Please separate your waste accordingly. 200 Metres down Schmittenstraße is the recycle centre for additional collections, plastic, glass, paper etc. Bin day is a Wednesday. Your host will take care of the bin collection together with collecting some of your recycling throughout the week.

**BREAKAGES:** Please report any breakages to the host.

**SKI/BOOT STORAGE:** No Ski-boots to be worn in the chalet! A heating storage rack has been supplied for use within the ski/sauna room, helmets can be stored here too. All skis to be stored in the external ski store to the left of the property.

**TOBOGGANS:** Please enjoy the use of the sledges and toboggans, these are located in the external ski store.

**BBQ'S AND FIRE PIT:** Please feel free to use these. Please note that the fire extinguisher is located on the wall in the ski room and in the main hall on the ground floor. There is also an additional extinguisher by the balcony door on the first floor.

**DEPARTURE:** All good things must come to an end.....departure is by latest 10 am on the last day of your rental period. The property must be left in an orderly state, dishes washed, fridge emptied and rubbish separated and disposed of.

We wish you a happy holiday Chalet Alp Lux

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