



Chalet

ZELL

WELCOME
HERZLICH
WILLKOMMEN

ENJOY YOUR STAY



CHALET ZELL

PROPERTY ARRIVAL INFORMATION



PROPERTY ARRIVAL INFORMATION

CHALET ZELL – Pfaffenbachweg 2, Zell am See, 5700 Austria
GPS coordinates: Latitude 47.324416 Longitude 12.783554

Welcome!

We would like to wish all our guests a pleasant and relaxing stay.

COVID 19: We have taken extra precautions to ensure that your health is prioritised. We are following safety protocols as directed by local authorities, using cleaning chemicals effective against the Coronavirus and linen, towels and laundry all washed in accordance with the guidelines. Our property is disinfected between guests and hand sanitizer supplied for your use during your stay.

ARRIVAL: from 16.00. Our property host will arrange to meet with you at the property to show you around and explain some of the features.

PHYSICAL DISTANCING: Should you prefer contactless self check-in, check-out please notify the host to arrange an alternative welcome arrival.

LATE ARRIVAL: after 22.00, key collection is by self check-in.
Please telephone 1 hour prior to your arrival. If you are running significantly late please call to receive the secure key code.

PROPERTY HOST: 0664 9962 2863

Our property host is responsible for the general maintenance and management of the property and is your direct local contact during your stay.

LOCATION: The chalet is located on a small lane, Pfaffenbachweg, a left turn approximately 2 km's along Schmittenstrasse as you travel from the town up the hill. The lane is directly opposite the Pension Landhaus Schmittental, just after the Landhaus Buchner. Chalet Zell is the last house on the right before the bridge.

HOUSE KEY: One key for the house and one for the ski store. You will either be given these by our host on arrival or from the key lock box if self check-in is preferred.

The key lock box is located to the left of the door to the ski store. You will be given the code prior to your arrival. Please do not change the access code.

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PARKING: You can park anywhere on the driveway. Please do not park on grass, on the lane or under the bridge. It is easier to reverse out of the driveway especially in wintery conditions. In winter make sure you carry snow chains. It is a legal requirement in Austria during the winter months.

SMOKING: The house is strictly a no smoking zone, this also applies to e-cigarettes. If you are a smoker, please enjoy your cigarette outside with a view of the mountains and some wonderful Austrian fresh air. Please make sure all cigarette ends are extinguished properly and disposed of along with the ashes.

PETS: are not permitted

BATHROOMS: All should be kept as dry as possible to avoid damage to the adjacent wooden floors and doors. On arrival, all toilet facilities will have a supply of toilet paper.

INTERNET: There is free Internet in the chalet. The internet can be accessed by choosing the network Heslop Wi-Fi the access code is noted in the chalet. Any problems please call your local host!

TELEVISIONS: Please enjoy the use of the smart televisions and be sure to log out from any accounts such as Netflix or Amazon prior to departure.

SONOS: Please enjoy the use of the Sonos speaker during your stay. You will require the Sonos app to use it.

XBOX: Please enjoy the use of the machine.

Guest account: chaletzell.guest@outlook.com Password: Chalet Zell

NESPRESSO MACHINE: There is a Nespresso coffee machine in the kitchen for your use. Please only use Nespresso compatible pods to avoid any damage.

KITCHEN: Please use only the pots and pans provided. Dishwasher tablets are provided and can be found under the sink. The following basic supplies are also provided in the kitchen;

- Washing up liquid and cloths
- Dishwasher tablets
- Bin Bags
- Food wrap, plastic and foil
- Black Tea and coffee
- Sugar
- Salt and pepper
- Olive oil

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HEATING: Please do not adjust the main heating controls, each wall mounted heater temperature can be adjusted by turning the dial. Please do not turn off the heaters.

GROCERIES: We offer a grocery service, please contact the host.

LAUNDRY: You have the use of the washing machine and the dryer in the laundry. Please use the wash capsules provided. There is also an Iron and a clothes airer.

CLEANING: Dirty dishes are to be packed into the dishwasher and switched on prior to departure. Pots and pans are to be washed.

RUBBISH/RECYCLING: There are two bins in the house, please use one for rubbish and one for recycle. There are three large bins inside the shed, the use is clearly marked. Please separate your waste accordingly. 100 Metres up Schmittenstraße is the recycle centre for additional collections, plastic, glass, paper etc. Bin day is a Wednesday, The host will take care of the bin collection together with collecting some of your recycling throughout the week.

AIRING: Please open the windows for 5 minutes every day to air the chalet, this also allows the central heating to work more efficiently.

BREAKAGES: Please report any breakages to the host.

SKI/BOOT STORAGE: No Ski-boots to be worn in the chalet! A heating storage rack has been supplied for use within the laundry room. Helmets can be stored here too. Skis are to be stored on the Ski Store outside.

TOBOGGANS: Please enjoy the use of the sledges and toboggans, these are found in the Ski Store.

BBQ'S AND FIRE PIT: Please feel free to use these. Please note that the fire extinguisher is located by the front door.

DEPARTURE: All good things must come to an end.....departure is by latest 10 am on the last day of your rental period. The property must be left in an orderly state, dishes washed, fridge emptied and rubbish separated and disposed of.

We wish you a happy holiday Chalet Alp Lux

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CHALET ZELL

HOT TUB SAFETY & INFORMATION

HOT TUB SAFETY AND INFORMATION

CHALET ZELL - Pfaffenbachweg 2, Schmittstraße, Zell am See 5700 Austria

HOT TUB: A hot tub is included in the Rental Agreement, it is important you understand the requirements for the safe use and care of the hot tub. You will be shown how to use the hot tub by the host on your arrival.

DISCLAIMER: You are responsible for the PH maintenance and checking the temperature is safe for use. Should you require any assistance with the hot tub use or require a change of water please contact your host.

The hot tub will have been thoroughly cleaned and will have had a fresh change of water for your arrival. The specific chemicals and salts are added and the pH levels checked just prior to your arrival. It is advised to use the filter and to shower prior to entering the tub to ensure water quality. You will be informed of the ideal pH level and shown where to locate the dip sticks to check the pH level during your stay. You will also be shown where to access the chlorine should it be required to adjust the pH levels.

The water is heated by lighting a fire in the attached oven. The water will need approx. 2 hours to first heat and less the next time you use it.

- Always keep the hot tub covered when not in use. This will conserve the heat, more importantly, prevent animals and young children from falling/climbing in. It will also help prevent dirt and debris from getting in. Always drain any standing water from the cover.
- Use of the filter will speed up heating and assist with the water quality.
- If your hair is long, tie it up to avoid getting it caught in the filter or drain.
- Make sure the hot tub is at the appropriate temperature, taking in to consideration the people who will be using it. Children should never be in a hot tub if the water is warmer than bathwater about 90 (32') degrees. For adults, maintain the water temperature below 104 (40') degrees, ideally at 38/39 degrees

Avoid drinking alcohol or using drugs in the hot tub. The hot water will amplify and speed the effects of any alcohol or drugs. Alcohol makes you drowsy, and falling asleep in hot water can be very dangerous with the risk of drowning, your body cannot regulate its temperature as efficiently.

I confirm I have read and understood these instructions;

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GASTRO AND APRÉS SKI



GASTRO AND APRÉS SKI | Eating out – Region of Zell am See-Kaprun

Choose from a very good range of 40 restaurants, offering a great variety of options - Austrian, French, Italian and Asian. Traditional Austrian dishes can be found all over, but there's always something different to try when you fancy a change.

KUPERKESSEL · Located in a former petrol station, this quaint restaurant is popular with locals for its reasonably-priced pizza, pasta, fish and chargrilled steaks. Take away also possible.
+43 6542 72768 | <http://www.kupferkessel.at/en/>

SALZBERGER STUBEN, SALZBERGERHOF HOTEL · The two Gault Milau toques are well-earned. Dishes come out looking like works of art.
+43 6542 7650 | <https://www.salzburgerhof.at/en/gourmet-hotel-austria>

STEINERWIRT 1493 "Wirtshaus" · Traditional Austrian hospitality and authentic dishes which include things like cream of wild garlic soup, Roast venison with juniper berries, and the legendary Salzburger Knodel.
+43 6542 72502 | <http://www.steinerwirt.com/en/wirtshaus>

BIO BURGER FACTORY · Sample the best burgers in town - freshly homemade with quality beef, lamb, chicken and venison, for a juicy evening treat.
+43 6542 47465 | <http://www.bioburgerfactory.at>

VILLA CRASY DAISY · A lively and modern place with a large menu - steak, pizza, ribs, rice and mouth watering bergers. A great Zell am See hot spot.
+43 6542 725260 | <http://crazy-daisy.at/en/home.html>

RESTARONTE PIZZARIA GIUSEPPE · A superb Italian offering quality Italian food. Take away also possible. +43 6542 723730 | <http://www.giuseppe.co.at>

KRAFTWERK · Fish, meats and pasta, great modern food from their bio kitchen. Great cocktails at the bar too!
+43 664 3888016 | <https://www.kraftwerk-restaurant.at>

SCHLOSS PRIELAU · Schloss Prielau is located in idyllic grounds, just 200 metres from the north shore of Lake Zell. The former residence of writer Hugo von Hofmannsthal's family was first documented in 1425. Since 1980, Schloss Prielau has been owned by the Porsche family, for lovers of Gourmet cuisine.
+43 6542 72911-0 | <http://schloss-prielau.at/en/dining-and-drinking>

24 KAPRUN · kitchen and bar, local produce global trends, steak night every Tuesday, themed Sushi nights and a great bar. Fabulous restaurant and outside terrace.
+43 6547 20624 | <https://www.24kitchenbar.at/en/>

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TORRE VINERIA · New from summer 2020, stylish Italian wine bar, contemporary bar offering small tastes to accompany a wide variety of delicious wines.
+43 6542 20659 | <https://www.vineria-torre.at>

SCHMITTENTAL · Apres ski hutte and restaurant, a little walk up the hill from the centre of Zell for the best pizza and steak in town. Apres Ski Tuesdays – Sunday 16.00-20.00 in Swiss pine parlours.
+43 6542 72332 | <https://www.pension-zellamsee.com/en/winter-holiday-kitzsteinhorn-schmitten/apres-ski-hut>

SPEISEN MEISTEREI · Wine and dine on the other side of the lake, perfect steak and fresh fish. Unique in the Salzburger Land region: Bulging display case with fresh fish and the meat maturing cabinet / Dry Ager, where you can choose exactly the piece of quality meat or exactly the piece of fresh fish yourself and have it prepared by the chef personally, Thomas Schwab.
+43 6542 47448 | <http://www.speisenmeisterei.at>

ERLHOF · The family-run Erlhof has a cosy restaurant within a rustic vault with a sun terrace and a wonderful view over Lake Zell. We serve traditional Austrian delicacies as well as dishes with an international influence. In the Erlhof restaurant, we attach great importance to fresh products that are processed into delicacies.
+43 6542 56637 | <https://www.erlhof.at/kulinarik-genuss/>

With all these restaurant choices, we would strongly suggest booking if you wish to dine any later than 6pm.

MOUNTAIN RESTAURANTS

Eder Hütte · New to winter 2016/17 a modern approach to Austrian classic dishes.

Hochzeller Alm · one of the oldest and still one of the best on the Schmittenhöhe. 'Kasnocken' and salad is a must!

Schnapps Hans Alm · At the summit of the Schmitten, enjoy great food with awesome panoramic views and music compliments of DJ Hans.

Breiteck Alm · A traditional hütte with traditional hospitality and a great choice for a mountain breakfast. Try either the local bacon and eggs or the kaiserschmarrn (local pancake) with plum sauce.

Pinzgauer Hütte · A destination restaurant, along a windy road with a skidoo too back into the slopes.

Glocknerhaus · Follow the signposts to this rustic cabin and make yourself at home as you warm up over tasty home cooked food.

Gletschermühle (Kitzsteinhorn) · High quality classic Austrian cuisine

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Gipfel Restaurant · (top of the Kitzsteinhorn glacier) - Salzburg's highest restaurant at 3029m, unique alpine design with 5-star views of Austria's highest peaks.

Ice Camp (Kitzsteinhorn) · Presented by Audi, a unique world of ice and snow, a creation of three big igloos. Enjoy cool music, drinks and snacks in an unforgettable location.

Maiskogel Alm Ranch (top of Maiskogel cable car) · Cosy and informal, grilled meat specialities, live music and even a petting zoo.

Areit Alm (Schuett piste) · Pick a spot in the homey restaurant or terrace, decorated with warm wood and sheepskins, and tuck into simple but hearty fare.

Areit Lounge · Chic and stylish mountain restaurant with terrace, serving regional classic food. Perfect for chilling with a glass of fizz.
+43 654257177 | <http://www.arelounge.at>

APRÈS SKI AND NIGHTLIFE

Zell am See is home to some truly excellent nightlife and offers many traditional cafés, bars and nightclubs. Après animals will not be disappointed!

DIELE BAR · Always a great atmosphere and welcome. Great music and meeting place for those who have used Austrian Ski School. You can also get bar meals. Terrific pizzas!

A BIT OF IRISH · The only non-smoking bar in town hosts live music events during the week, a weekly pub quiz and also shows all major sporting events on the TV - so no more panic over missing the football.

VILLA CRAZY DAISY · There's always a vibrant atmosphere here with live music, guest DJs and roof terrace with heaters and blankets. And with great views of the lake and all the beer you could dream of.

GIN HOUSE · If gin is your thing, you need to come here. It's got the largest gin collection in the world - 450 and counting - which they make some scrummy cocktails with. There's also an outdoor lounge.

SCHNAPPS HANS ALM · Sun or snow, the legendary DJ Hans ensures the party is swinging. Great atmosphere although be prepared to get up and dance!

TORRE VINERIA · New from summer 2020, stylish Italian wine bar, contemporary bar offering small tastes to accompany a wide variety of delicious wines.
+43 6542 20659

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SCHMITTENTAL · Après ski hütte and restaurant, Après Ski Tuesdays – Sunday 16.00-20.00 in Swiss pine parlous.
+43 6542 72332

INSIDER BAR · café bar and cocktails in the centre of Zell am See, great place to meet friends.

K1 CLUB AND DISCO · Rock the dance floor until the small hours of the morning.

OFF PISTE BAR · Après ski bar and club, great live music every night during the winter season.

TOMS BAR AND LOUNGE · Après Ski in Tom's cosy bar in the centre of town.

GREENS · Small bar big on music, cocktails and so much more.

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REGIONAL ACTIVITIES



REGIONAL ACTIVITIES - Zell am See

WINTER

Skiing/ Snowboarding · <https://www.zellamsee-kaprun.com>

Swimming / Sauna · <https://www.zellamsee-kaprun.com/en/region/attractions/indoor-pool>

Ice Skating / Curling · <https://www.zellamsee-kaprun.com/en/region/attractions/ice-rink>

Ice Hockey matches · <http://www.ek-zellereisbaeren.at>

Spa/ wellness · <https://www.zellamsee-kaprun.com/en/region/attractions/tauern-spa>

Tobogganing · <https://www.zellamsee-kaprun.com/en/activities/cool-family/tobogganing>

Cross country skiing · <https://www.zellamsee-kaprun.com/en/activities/winter/cross-country-skiing>

Snow-shoeing and winter hiking · <https://www.zellamsee-kaprun.com/en/activities/winter/winter-hiking-and-snow-shoeing>

Casino · <https://www.zellamsee-kaprun.com/en/region/attractions/casino>

Shopping · <https://www.zellamsee-kaprun.com/en/activities/all-year-round/shopping>

SUMMER

Hiking · <https://www.zellamsee-kaprun.com/en/activities/summer/hiking>

Cycling / biking · <https://www.zellamsee-kaprun.com/en/activities/summer/bike>

Swimming · <https://www.zellamsee-kaprun.com/en/activities/summer/water-experience>

Spa/ wellness · <https://www.zellamsee-kaprun.com/en/region/attractions/tauern-spa>

Glacier · <https://www.zellamsee-kaprun.com/en/activities/summer/the-glacier-in-the-summer>

Golf / disc golf · <https://www.zellamsee-kaprun.com/en/activities/summer/golf>

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Boat trips · <https://www.zellamsee-kaprun.com/en/region/attractions/boat-trips>

Running and trail running · <https://www.zellamsee-kaprun.com/en/activities/summer/more-summer-sports/running-and-trail-running>

Casino · <https://www.zellamsee-kaprun.com/en/region/attractions/casino>

Shopping · <https://www.zellamsee-kaprun.com/en/activities/all-year-round/shopping>

Sailing and surfing · <http://www.yachtclub-zell.at>

Mountain go-Karts · <http://www.saalfelden-leogang.com/en/region/sports-leisure/go-kart-tracks/>

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CHALET ZELL

USEFUL CONTACT INFORMATION



USEFUL CONTACT INFORMATION

CHALET ZELL - Pfaffenbachweg 2, Schmittenstraße, Zell am See 5700 Austria

EMERGENCY SERVICES:

Fire: 0043 122 Mountain Rescue: 0043 140
Police: 0043 133 Towing Services : 0043 120
Ambulance: 0043 144

There is a first aid kit under the kitchen sink and a fire extinguisher located by the front door.
Medical Rapid Response 0043 144

HOSPITAL: Tauern Hospital Zell am See, located in Thumbersbach on the opposite side of lake Zell am See.
Paracelsusstraße 8, 5700, Zell am See. +43 6542 777

PHARMACY: Located in the centre of town, See Apotheke, Bahnhofstraße 3,
open until 18.00 and speak very good English. +43 6545 6279

DOCTOR: Dr Johann Hanl, Postplatz 3, +43 6542 47360, mobile,+43 664 34 09 950, h.hanl@medway.at,
available until 23.00.

DENTIST: Zahnarztpraxis Aleksandra Hrala Seegrasse 2/111, in the centre of town, + 43 6542 21484

BREAKDOWN/ CAR MECHANIC SERVICES: ÖAMTIC Loferer Bundesstraße 40, 5700 Zell am See
+43 6542 74132 open 07.30-18.00 or dial 00 43 120 24 hours

THE TOURIST INFORMATION OFFICE: can be found next to the City Xpress lift ticket office, providing good local information, bus info, taxi numbers etc.

ALL SKI BUSES: are free if you are dressed in a ski outfit or have a ski pass. During peak seasons the buses run every 15 mins until 6pm, please check the timetable located at the bus stop. There is also some local information provided in the chalet. The bus stops are located a short distance from the end of Pfaffenbachweg.

SKI HIRE: We would recommend all the Bründl hire stations. We offer 15% discount if you book through our website. www.chalet-alp-lux.com Alternatively please state your accommodation name when booking to obtain a discount.

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SKI SCHOOL: We recommend the Zell am See official Ski Schule, <http://www.ski-zellamsee.at>

A CASHPOINT: can also be found next to the lift ticket office at both the top and bottom of Schmittenstrasse. Alternatively there are many in the centre of Zell.

BANK: A great selection can be found in the centre of town, Raiffeisenbank, Volksbank and the Sparkasse.

SUPERMARKET: The Billa and Spar are a good choice in town, larger stores are located in the Schuttdorf area of Zell am See along the 311. Here the Maxi Markt Mega store and the Merker can be found.

TAXI: Various cars can be found in the house, we would also recommend, Top Taxi +43 6542 73232 or Zellamsee taxi +43 664 1532030.

RESTAURANT AND OTHER LOCAL INFORMATION: We have included some of our suggestions. Information can also be found on the Website. www.chalet-alp-lux.com

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